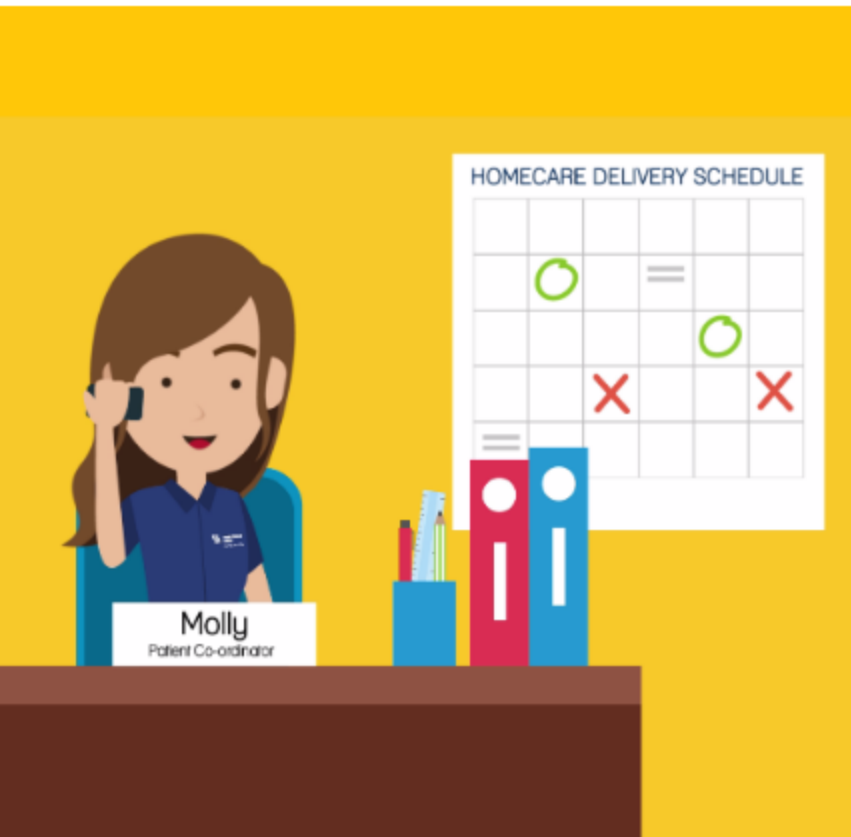


# 97%

of EN Homecare patients  
agreed that the  
Fresenius Kabi Homecare service  
provided is of a very high  
standard



Response rate 19%.

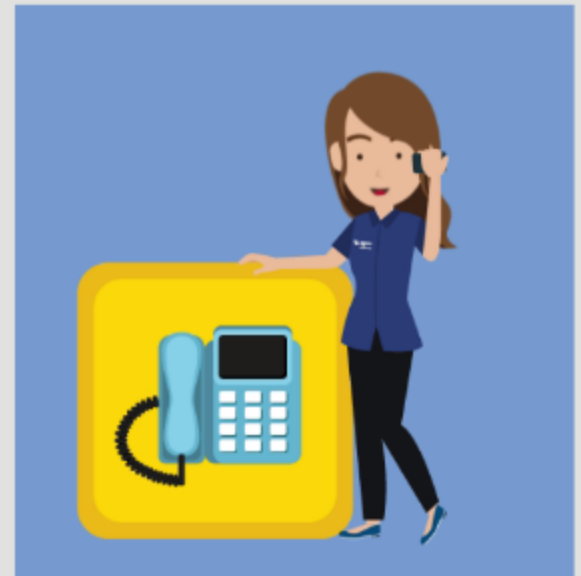


98%

of EN Homecare patients  
said that they are really satisfied  
with the  
Fresenius Kabi Homecare service

98%

of EN Homecare patients  
agreed that the  
Fresenius Kabi Homecare team  
respond promptly to calls.



Response rate 19%.



97%

of EN Homecare patients  
said that their Homecare  
delivery arrives on the  
agreed day

Response rate 19%.

97%

of EN Homecare patients  
said that their Homecare  
delivery driver is always  
friendly



97%

of EN Homecare patients  
said that overall the nursing  
& clinical support is of a high  
standard





96%

of EN Homecare patients  
said that their Homecare  
Nurse listens and explains  
clearly to them

Response rate 19%.

96%

of EN Homecare patients  
said that their Homecare  
Nurse provides them with  
excellent advice and training





97%

of EN Homecare patients  
said that their Homecare  
Nurse makes them feel at  
ease



Response rate 19%.



# 95%

of EN Homecare patients  
said that they receive a  
prompt and efficient service  
when they contact the 24-  
hour helpline and the advice  
received is helpful

Response rate 19%.

98%

of EN Homecare patients would recommend the  
Fresenius Kabi Homecare service to a family or friend  
if they needed similar care



Response rate 19%.