

# Cue X6R5004 Product Performance Report

**Important: If reaction or injury has occurred call Fresenius Kabi Post-Market Quality Assurance at 1-800-933-6925.**

Incident Date: \_\_\_\_\_ Instrument S/N.: \_\_\_\_\_ Software Version: \_\_\_\_\_ UDI No.: \_\_\_\_\_  
 Lot No.: \_\_\_\_\_ Spinner Video Jet No.: \_\_\_\_\_

**Problem Detected with:**

Primary Set  Sampling Set(s)\*  Both

\*Note: Each Primary Set includes three, individually packaged Sampling Sets. Sampling Sets are not available as a separate product code.

**Primary Set** (Complete this section if problem was detected with Primary Set)

**When Was the Problem Detected?**

Before Use  Set Installation  Set Checks  Set Prime  During Procedure  After Procedure

**Problem Type** (Mark all applicable)

**Packaging:**  Packaging Open  Mispacked  Discolored  Missing or Illegible Label  Missing or Separated Component (e.g., keeper)

**Tubing:**  Flattened  Kinked  Hole  Cut/Sliced  Blocked/Occluded  Discolored  Incorrect Length  Separated (e.g. from Cassette)

**Spinner (Separation Device):**  Cracked  Leaking  Noise

**Cassette:**  Cracked  Hole  Leaking  Poor Fit in Cassette Enclosure

**Syringe Assemblies:**  Cracked  Leaking  Missing or Separated Component  Poor Fit on Syringe Guides

**Air Filter:**  Cracked  Leaking  Discolored  Blocked/Occluded

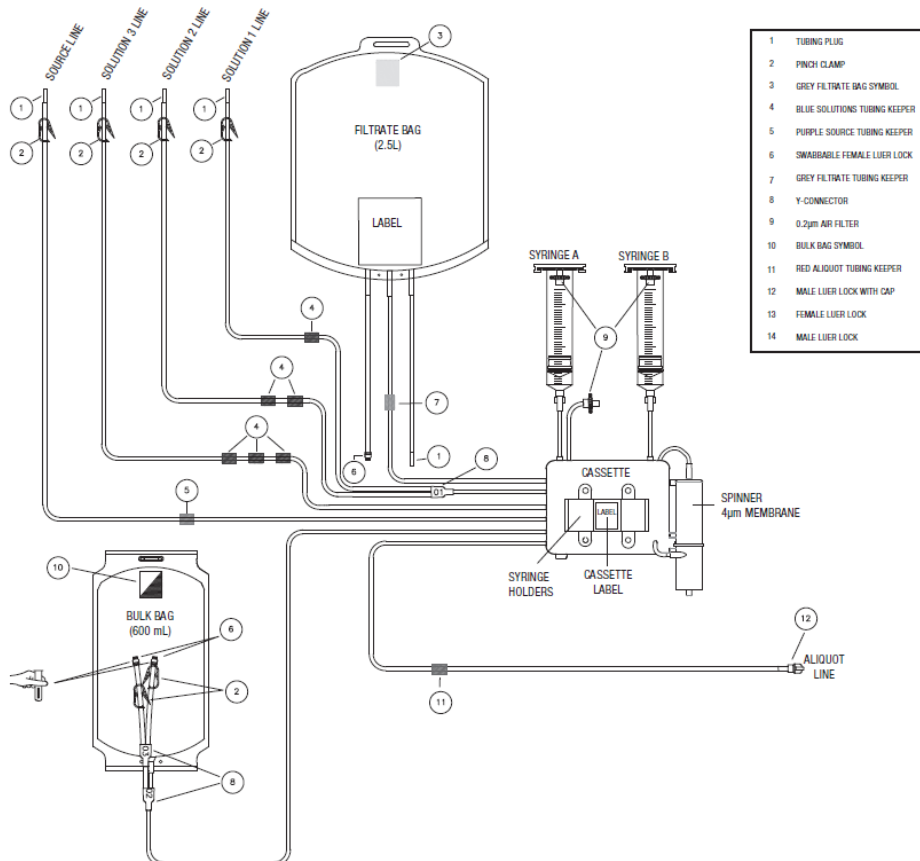
**Swabbable Female Luer Lock:**  Cracked  Leaking  Discolored  Blocked/Occluded

**Container:**  Hole  Improper Seal around Container Port  Leaking  Discolored  Missing Label

Other: \_\_\_\_\_ Associated Alert Name/Code (if applicable): \_\_\_\_\_

Please circle specific components on the diagram where incident occurred

**Cue X6R5004 Primary Set**



**Sampling Set** (Complete this section if problem was detected with Sampling Set)

**When Was the Problem Detected?**

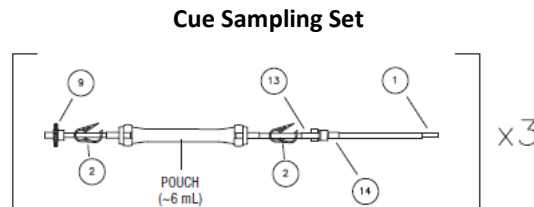
- Before Use    During Use    After Use

**Problem Type** (Mark all applicable)

- Packaging:**  Packaging Open    Mispacked    Discolored    Missing or Illegible Label    Missing or Separated Component (e.g., pinch clamp)
- Tubing:**  Flattened    Kinked    Hole    Cut/Sliced    Blocked/Occluded    Discolored    Incorrect Length  
 Separated
- Pouch:**  Hole    Cut/Sliced    Leaking    Discolored
- Air Filter:**  Cracked    Leaking    Discolored    Blocked/Occluded
- Male/Female Luer Locks:**  Cracked    Leaking    Discolored    Blocked/Occluded    Poor Fit

Other: \_\_\_\_\_

Please circle specific components on the diagram where incident occurred



**Additional Problem Description / Explanation**

---

---

---

---

---

---

---

Picture available for evaluation?   Yes    No

If a picture is available, please e-mail a clear picture **along with this report** to [mdpmqa.usa@fresenius-kabi.com](mailto:mdpmqa.usa@fresenius-kabi.com)

**Please answer the following questions:**

1. Was there any adverse event or injury?   Yes    No
2. Was the procedure successfully completed?   Yes    No    N/A
3. If no, was the procedure stopped due to a soft goods incident?   Yes    No    N/A
4. Was product lost?   Yes    No    N/A
5. Did the procedure involve clinical or patient material?   Yes    No    N/A
- Check box if you do **NOT** wish to receive response letters.

\_\_\_\_\_ E-mail address for letter recipient (if applicable)

**Kit Return to Fresenius Kabi**

1. Sample available for evaluation?   Yes    No
2. Return label needed?   Yes    No
3. Sample return box needed?   Yes    No

**Center Authorized Signature/Date:**

Fax this report to 1-888-858-2983 or E-mail this report to [mdpmqa.usa@fresenius-kabi.com](mailto:mdpmqa.usa@fresenius-kabi.com) and include a copy of this form when returning a kit.

**Customer Information (please print)**

The following information is required to receive a credit

Facility Name: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Account Number (if known): \_\_\_\_\_

Operator Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Contact Person's E-mail: \_\_\_\_\_