

Privacy Statement for Patients and Healthcare Professionals (HCPs) using the Direct-To-Patient Sample Service

Privacy Statement for sample form

This Privacy Statement provides information on how your personal data is processed when you are either an HCP completing this form on behalf of a patient, or the patient receiving samples using the Fresenius Kabi Direct-To-Patient Sample Service. Information on your privacy rights and how to exercise these or raise any questions or concerns is provided below.

Fresenius Kabi Limited is the controller and responsible for the processing of personal data on this form.

Why we collect and use your data: We will use the patient address and name to process and deliver the patient's order. We will use the HCP personal data to track deliveries and communicate to the HCP placing the order any changes needed to enable the order to be processed. We will use patient and HCP personal data for planning and management of the sample service (on an anonymised basis). The processing of your personal data (whether you are a patient or HCP) is in our legitimate interests and not overridden by your data protection interests or fundamental rights and freedoms.

With whom we share the data: We may share your data with our group companies and third party service providers who provide data processing services to us (i.e. those assisting with the sampling or delivery services).

Security: We use appropriate technical and organisational measures to protect the personal data that we collect and process about you, e.g. data separation and encryption. The measures we use are designed to provide a level of security appropriate to the risk of processing your personal data.

Retention Period: Your personal data will only be used for the purposes stated above and will be retained for as long as we have an ongoing legitimate business need to do so, e.g. until the sample has been provided to the patient and there is no other reason to retain the data.

Transfers: No specific onward transfer of your data to third countries (countries outside the European Economic Area) is foreseen.

Your rights: You have the following data protection rights: The right to request access, rectification or erasure of your personal data. You also have the right to object to processing of your personal data, to request the restriction of processing of your personal data or request data portability.

How you can contact us: You can enquire about or exercise these rights by sending an e-mail to data.protection-UK@fresenius-kabi.com or contacting our Data Protection Officer (dataprotectionofficer@fresenius-kabi.com). You may lodge a complaint with the UK data protection authority (<https://ico.org.uk/>).