



FREQUENTLY ASKED QUESTIONS

UPDATE TO FRESENIUS KABI MEDTECH/TRANSFUSION AND CELL THERAPY (Fenwal, Inc.) ERP CAPABILITIES

General Information

- Q.** What is changing and how will I be impacted as your supplier?
- A.** The largest change will be to open PO's. More details on this below. Other than open PO's we are hoping this transition is as transparent as possible to our suppliers.

Your Supplier Account Information

- Q.** Will my supplier number change?
- A.** Yes, your supplier number will be changed to a new numbering sequence. Your supplier number will continue to print on the PO's we send to you. We plan for all current account information we have on file to be carried over from the legacy system to the new system and set up under a new supplier number. This transition is expected to be transparent to our suppliers.

Purchase Orders

- Q.** What will happen with current open PO's that have not shipped yet or have a remaining balance due?
- A.** Any POs with a remaining balance will be closed out in the old system and the remaining balance will be transitioned to the new system and will be assigned a new PO number. Suppliers will be informed of the new PO number as applicable. This will be managed by your buyer. The new PO may include a note or reference to the old PO number it is replacing as to not inadvertently duplicate purchase orders.

All invoices for future shipments after the cutover date should reference the new PO number if it has been provided. For a period after the cutover, we will continue to process goods receipts and invoices that reference the old PO numbers to avoid any unnecessary interruptions to the business. If a new PO number has not been provided to you, please continue to ship and bill referencing the old PO number to ensure business continuity.



- Q.** What will happen with POs that have open unpaid invoices in the legacy system?
- A.** We ask that all invoices for goods shipped and received before the cutover date or blackout period be invoiced immediately so those invoices can be processed in the legacy ERP system. There will be a temporary process put in place for processing invoices in the new system in cases where the goods receipt was done in the legacy system. Existing net payment terms will still apply to all invoices.
- Q.** Will there be changes to the look and feel of the documents you provide me today (i.e., Purchase Orders, etc.)?
- A.** The PO format will be changing slightly as we transition from the legacy system to the new system. We are working to ensure all pertinent PO related information is contained on the new PO document. Information may be in a slightly different location than before. If anything is missing that is critical, please reach out to your buyer.
- Note:** Even though the Fresenius Kabi logo is at the top of the new PO forms we will still require our suppliers to enter orders in their system under Fenwal Inc. as well as send the respective invoices to Fenwal Inc. to ensure timely processing of Fenwal related invoices.

Your Invoices & Payment Information

- Q.** Are there any changes needed to what we reference on your invoices (i.e., contact name, etc.)?
- A.** No, but please make sure that all invoices that are managed on a PO reference that PO number. If you know the new PO number, please reference that number on your invoice as soon as possible. If you do not know the new PO number for an order received from the legacy system reference the old PO number. Our Accounts Payable group will be able to cross reference this to the new PO number for you to ensure payment of your invoice.
- Q.** Do I submit my invoices to the same "Remit To:" (Fenwal, Inc)?
- A.** Yes, all invoices can be e-mailed or mailed to the same address as used before. E-mail address FenwalincAP@Fresenius-Kabi.com or mailed to the following Billing Address: **Fenwal Inc. CPS-39330, 1733 NW 79 Ave., Doral FL 33126-1101**



Your Support

Q. Are my current contacts staying the same?

A. Yes.

Q. Who should I contact with any questions/issue I may have as it relates to the upcoming implementation?

A. You can reach out to your respective buyer for any questions you have regarding PO related issues as it relates to the transition. For billing payment inquiries please reach out to the Billing Inquiries E-mail: vendorinquiries.fenwal@Fresenius-Kabi.com.